



THE COCOON COLLECTION

MALDIVES • ZANZIBAR



POCKET BOOK

We grow together.



COCOON MALDIVES
THE COCOON COLLECTION



YOUSME MALDIVES
THE COCOON COLLECTION



JOY ISLAND
THE COCOON COLLECTION



BAWE ISLAND
THE COCOON COLLECTION



GOLD ZANZIBAR
THE COCOON COLLECTION



THE ISLAND PONGWE
THE COCOON COLLECTION



ABOUT US

The Cocoon Collection offers a curated selection of luxury resorts in the Indian Ocean, from the Maldives' pristine beaches and coral reefs to Zanzibar's rich culture and crystal-clear waters. Experience breathtaking sunrises, vibrant sunsets, and exceptional service, creating unforgettable memories in paradise.



OUR MISSION

Unique locations, contemporary design, informal but elegant hospitality, and gourmet cuisine come together to create products deeply rooted in the local culture and natural beauty.



OUR VISION

We aim to reconnect man to the earth, to gestures and smiles of different cultures that turn into long lasting memories.





SERVICE VISION

We enrich the life of people with everlasting memories through value added services.

RECONNECT

We aim to reconnect people to the earth through cultural gestures and smiles. Providing warm, informative, elegant service that builds emotional connections.

- I pride myself in providing an elegant service that surpasses expectations.
- I create a meaningful and lasting emotional connection with guests & Team members.
- I embrace diversity and respect, ensuring that every guest & Team members feels welcomed and valued.



EVERLASTING MEMORIES

We aim to make everlasting memories for a lifetime and celebrate moments. We remember guest preferences and expectations to provide exceptional service at all our properties, creating a wow experience throughout their journey..

- I build sensational relationships and scatter charming moments.
- I create “wow” moments for every guest, ensuring their stay is nothing short of extraordinary.
- I believe in going the extra mile to celebrate moments, whether big or small, to make each guest's stay a cherished and unforgettable experience.



PEOPLE DEVELOPMENT

We aim to provide opportunities to improve the lives of our team and support the well-being of our local communities. We grow together and we provide a rewarding environment, opportunities for learning, and recognition for individual and team contributions through environmentally friendly approaches in all our actions and decisions.

- I strive with my team together by fostering a supportive and collaborative environment.
- I will cherish the development of the community, by creating opportunities to share the knowledge.
- I will prioritize and support the wellbeing, ensuring a nurturing and rejuvenating experience for everyone who walks through our doors.



HAVING FUN

We aim to create programs and practices to promote a transparent working environment. All our team members have a voice to make a meaningful impact on the company and its direction to provide an exceptional guest experience. We believe in working together as a family and making work fun!

- I value every team member's voice, to foster a collaborative and happy work environment.
- I take pride in curating exceptional celebrations for our guests, ensuring that their special moments are elevated to unforgettable experiences.
- I believe in infusing work with fun, creating a vibrant and engaging workplace.



INNOVATION

We aim to create programs and practices to promote a transparent working environment. All our team members have a voice to make a meaningful impact on the company and its direction to provide an exceptional guest experience. We believe in working together as a family and making work fun!

- I am original in my approach, refreshing in my style and innovative in my actions.
- I am passionate in continuously seeking new ways to exceed guest expectations.
- I embrace a fresh approach, personalized service, and cutting-edge amenities to offer our guests a truly unique experience.



SERVICE CULTURE

Connect: We create a genuine bond with guests by showing immediate care and attentiveness when they share feedback or express a need.

Observe: We listen and observe carefully to understand the guest's emotions and the issue.

Comfort: We empathize and offer sincere apologies to ensure the guest's comfort remains our top priority.

Offer: We provide tailored solutions that enhance their experience and exceed expectations.

Optimize: We go the extra mile with thoughtful gestures that show how much we value guest feedback.

Nurture: We follow up to ensure the guest feels fully satisfied, leaving them with a lasting positive impression of Cocoon.



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